# Denial Balance Review

WORKSHEET / Type in the shaded boxes or print a fresh copy.

Use a fictional denial. Match posted recovery and approved adjustments to the original denied amount before planning the next follow-up.

## 01 Work through the example

| | Example | Your case |
|---|---|---|
| Original denied amount | **940** | |
| Recovery posted | **360** | |
| Approved adjustment | **80** | |

Calculation: first amount minus the second and third amounts

**Unresolved amount**

An adjustment reduces the open balance but is not recovered cash. Enter approved, nonoverlapping amounts.

## 02 Make a handoff note

Fictional case ID

Reason to review

Next action and owner

Use fictional case references only. Keep identifying information out of this sample.

# Denial Balance Review

PRACTICE TEST / Use the example values on page 1.

**1. With the example values, what is the unresolved amount?**

- ○ $500.00
- ○ $508.00
- ○ $503.00

**2. If "Approved adjustment" changes from 80 to 105, with the other example values unchanged, what is the new result?**

- ○ $475.00
- ○ $482.00
- ○ $500.00

**3. Which action makes the most sense for this example?**

- ○ Close the record and skip the next review.
- ○ Report cash recovery separately from approved adjustments.
- ○ Count adjustments as cash collected.

**What helped you, or what would you change?**

Check your answers in Practice-and-Test.html for a score and an explanation of each answer. The PDF stores your selections when saved in a compatible PDF reader.